

Individuals Responsible for Business

- Owner - John Doe (000) 111-111
- Operations Manager – Jane Doe (000) 222-222

Age Verification

- Employees will be required to ask for IDs for all alcohol sale transactions.
- Additionally, each point of sale register will have an ID age verification device to ensure validity.

Operations

- The establishment has 11 employees hired with approximately 9 employees scheduled to be on-site at any given time. Each employee will be trained in proper procedures for serving and selling alcoholic beverages while also observing behaviors within the premise.
- The applicant is currently applying for a liquor license with the Department of Alcoholic Beverage Control and is a licensee with a different location. As a result, the owner is well versed in the Rules and Regulations of the ABC.
- Employees serving or selling alcoholic beverages will be enrolled in an approved department training course to learn how to properly check identification, how to deal with difficult situations and basic facts of alcohol consumption.
- On-site training will occur daily through observation and interactions between customers and employees.
- Employees will also be made aware of the grant's conditions of approval to ensure compliance is met.

Intoxicated and Disorderly Patrons

- Through the approved training programs, employees will become familiar with how to identify signs of over intoxication. A manager or owner will be on-site at all times to monitor behaviors and service. Employees will be trained at regular meetings on how to deal with different scenarios involving disorderly patrons.
- If needed, a manager will be involved immediately to assist with regulating a patron's intake. Additionally, the set up of the establishment is a friendly, family place serving only incidental alcoholic beverages. The hours of operation are also respectful to a controlled environment.
- An Uber driving program will be posted on the premise to assist with helping patrons get home safely if they had too much to drink.

Security

- The premise is equipped with 8 interior surveillance cameras and 4 exterior cameras. The patio dining area is enclosed with a barrier and will be monitored by an employee at all times. Video surveillance is also positioned to the area as well. The immediate areas of the premise will also be monitored regularly to mitigate loitering and any suspicious activity.
- All surveillance videos will be maintained for at least 30 days. The applicant always tries to establish good relationships with the local enforcement and will notify them of any disorderly conduct that cannot be rectified internally.